

ARTS LEARNING JOURNEY GENERAL FAQ

Pax size/Capacity

1. What is an Arts Learning Journey (ALJ) at The Artground about?

Ans: When you book an ALJ with us, the session is divided into a 30min Exploratory session of our arts space AND a 30min artist-led programme, with a 15min routine care break in-between. Each 75min session is designed to engage your child both physically and cognitively in a developmentally-appropriate manner.

We also plan our ALJ according to the Early Years and Nurturing Early Learners Frameworks to align our programmes to what schools require for these excursions.

2. Our group is more than the maximum capacity of our chosen programme. What can we do?

For Goodman Arts Centre:

Ans: We are happy to accommodate two sessions for your group within one 75min slot. The first group will start the programme while the second group will explore our arts space. They will swap after the 15 minute break in-between sessions.

However, please note that there is a minimum charge per session for the selected programme, should one of the groups fall below the minimum requirement per session.

Eg. Programme ABC has a min. of 15 pax and a max of 25pax.

If there are **45 children**, they may be divided into two groups of **22 and 23**, and charges will apply for **45 pax**.

If there are **28 children**, they will be divided into two groups of **15 and 13**. As the **minimum charge per group is 15 pax**, the total charge will be **30 pax**.

For One Holland Village:

Ans: We are unable to accommodate two sessions for your group within one 75min slot. Kindly make a new booking for the other group accordingly.

Fees/Cost prices

3. Our group size is less than the minimum capacity of our chosen programme. What are the charges like?

Ans: We will still need to charge you based on the minimum requirement of the programme even if you do not meet it.

For example, if you choose to book the **Shrinky Dinks Keychain** workshop at Goodman Arts Centre, which requires a **minimum of 18 children**, and you **only have 15 children** and 20 accompanying adults, the charges will be as follows:

* Shrinky Dinks Keychain workshop: $\$22 \times 18 \text{ children (minimum requirement)} = \396

* Fee for adults: $\$8 \times 17 \text{ adults (3 adults will be taken into account for the 3 additional children)} = \136

* Total cost: \$532 (no GST charges)

4. Are there discounts or complimentary tickets for teachers?

Ans: No. Our admission fees are \$8 per adult including teachers and parents.

5. Are the charges of \$22 per child and \$8 per adult inclusive of the exploratory play and programme?

Ans: Yes. Our Arts Learning Journey charges include a 30-minute artist-led session and a 30-minute exploration at the arts space.

6. Can we book the exploratory play with no programmes? If yes, is there a special pricing for school bookings?

Ans: Our priority is for the schools who wish to reserve the slot for arts programmes. We will only release morning slots for exploratory play 2 weeks before.

Amenities/Facilities

7. Can we have snacks in the space?

Ans: For One Holland Village, you may have snacks inside our space on the grey-tiled areas. Alternatively, we may set up stools along the corridor of our venue upon request.

For Goodman Arts Centre, we will set up stools along the corridor of our venue.

For both venues, do practice and ensure cleanliness at all times.

8. Is there a Nursing/Diaper changing room available for the parents to use?

Ans: For One Holland Village, we have a nursing/diaper changing room in our space, with one diaper changing station only. Do take note that you will have to dispose of the used/soiled diapers outside of our venue.

For Goodman Arts Centre, our nursing/diaper changing room is located in a separate building located near our venue. It includes two nursing rooms and one diaper changing station only.

9. Is there a toilet/washroom?

Ans: For One Holland Village, you may use the public toilets next to Cold Storage.

For Goodman Arts Centre, you may use the public toilets at Block O, opposite Cafe Melba.

Toilets for both premises are a short walking distance away.

10. Can we continue using the venue to have snacks or wait for our bus after our time slot ends?

Ans: No. The space may only be used **during your allocated time slot**, as it may be reserved for the next school group or open to the public afterwards.